

**LIVINGSTON COUNTY  
DEPARTMENT ANNUAL REPORT SUMMARY  
REPORT FOR YEAR ENDING 2024**

**DEPARTMENT: LIVINGSTON COUNTY OFFICE FOR THE AGING**

The Livingston County Office for the Aging (LCOFA) initiates, conducts, coordinates, and advocates for programs and services to improve the wellness and overall quality of life of Livingston County residents 60 years of age and older, and their caregivers.

**2024 PROGRAM SUMMARY/GOALS AND ACCOMPLISHMENTS**

**GOAL 1:** To expand attendance and programming at the congregate meal sites, to achieve pre-pandemic participation levels and to continue evolving toward a senior center model.

**Accomplishments:** For 2023, we served 23,119 congregate meals, a 15% increase over 2022. For 2024, we served 25,152 meals, another 9% increase, for a total 24% increase over 2022 numbers. We have now reached and surpassed pre-pandemic participation totals.

**GOAL 2:** To maximize personal care services available to older adults in Livingston County through directly employing a personal care aide, utilizing subcontracts with home health care agencies, and promoting consumer directed care when appropriate.

**Accomplishments:** For 2022, LCOFA provided older adults and caregivers with 4,549 hours of in-home personal care and respite; for 2023, 5,501 hours were provided, a 21% increase. For 2024, 5,812 hours of personal care services were provided. This represents a 6% increase compared to 2023 and a 27% increase over 2022 service data.

**GOAL 3:** Complete and submit the 2024-2028 Four Year Plan to the New York State Office for the Aging including Needs Assessment, Goals, Priorities, Program Sections, and Budget.

**Accomplishments:** The Livingston County Office for the Aging completed and submitted our 2024-2028 plan to the New York State Office for the Aging (NYSOFA). NYSOFA has reviewed and approved the plan. This document will serve as a blueprint for the next four years. In addition, NYSOFA completed Nutrition, Operations, and Fiscal audits of the Livingston County Office for the Aging during 2024 and had no major findings for any of the three.

**LIVINGSTON COUNTY OFFICE FOR THE AGING  
2024 SERVICE SUMMARY WITH COMPARISON**

Service Type	Total Units 2022	Total Units 2023	Total Units 2024
<b>Case Management (hours)</b>	<b>2,195</b>	<b>2,361</b>	<b>2,403</b>
<b>Total Meals</b>	<b>65,927</b>	<b>71,658</b>	<b>81,950</b>
<b>Congregate Meals</b>	<b>20,185</b>	<b>23,119</b>	<b>25,152</b>
<b>Home Delivered Meals</b>	<b>45,742</b>	<b>48,539</b>	<b>56,798</b>
<b>Information and Assistance (calls)</b>	<b>4,048</b>	<b>3,929</b>	<b>3,896</b>
<b>In-Home Personal Care (hours)</b>	<b>4,549</b>	<b>5,501</b>	<b>5,812</b>
<b>Evidence - Based Health Promotion (participant sessions)</b>	<b>1,791</b>	<b>3,088</b>	<b>2,538</b>
<b>Legal Services (hours)</b>	<b>194</b>	<b>315</b>	<b>286</b>
<b>PERS Personal Emergency Response Systems (months of service)</b>	<b>4,581</b>	<b>4,496</b>	<b>4,192</b>
<b>Transportation (trips)</b>	<b>5,598</b>	<b>5,984</b>	<b>6,013</b>



**(L) Manilla Owen – Livingston County Older New Yorker Honoree 2024**  
**(R) Tai Chi Class**

**Key Livingston County Office for the Aging Partnerships and Subcontractors:**

**AIM Independent Living Center** – Designated/Co-located partner for New York Connects

**Alzheimer's Association** – Provides education for older adults and caregivers

**ArcGLOW** – Partner for Federal 5310 funding for older adult transportation and for Mobility Management Project; other transportation partners include **Catholic Charities** and **RTS Livingston**.

**Comfort Keepers, Companion Care of Rochester, Guardian Angel Social Adult Day Program, and Home and Health Care Services** – Provide contracted Personal Care and/or Caregiver Respite Services

**Law-NY** – Legal Services Corporation for Livingston County, Provides Legal Services through contract

**Lifespan of Greater Rochester, Inc.** – Provides contracted Health Insurance Information, Assistance and Counseling Assistance Program (HIICAP) services, partner in Livingston County AmeriCorps Seniors Project, collaborate for Scam Prevention and Elder Abuse Education

**Livingston County Fall Prevention Coalition** partners include UR Med/Noyes Health, Lifespan, Catholic Charities Steuben and Livingston, LC Sheriff's Department, and Wegmans

**Morrison Senior Dining** – Food Service Provider for the Senior Nutrition Program

**SUNY Geneseo** - Student volunteers provide respite at the Home Away from Home Program and volunteer income tax preparation through the VITA Program

**Susan Schell, RD** - Provides contracted menu development, monitoring, nutrition education and nutrition counseling services for the Senior Nutrition Program

**UR Med/Noyes Health** – Subcontracted provider for Personal Emergency Response Program and Family Caregiver Services (case management, support groups, respite, etc.)

**Livingston County Departments** including the Health Department, Social Services, Veteran Services, Workforce Development, Sheriff's Department, Planning and EMS

Agencies represented on the **Advisory Council** including the Alzheimer's Association, CASA-Trinity, Lifespan, Livingston County Social Services Department, and UR Med/Noyes Health



**Flower making class at the Dansville Site**



**Fun at the Wildbriar Site**



**2024 Seniorama Honorees**



**GeriActors at the Avon Site**