

Community Context Assessment

Livingston County Department of Health
Community Health Assessment 2025
5/15/25



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MEDICINE

NOYES
HEALTH

Introduction:

To complete the 2025 Community Health Assessment (CHA), Livingston County Department of Health (LCDOH) was part of a collective decision among counties collaborating through Pivotal Public Health Partnership to use the Mobilizing for Action through Partnerships and Planning (MAPP) framework.

Glossary:

CHA – Community Health Assessment

CHA Leadership Core Team – Livingston County Department of Health and Noyes Health leadership and representatives who facilitate the Leadership Committee and Steering Group

CHA Leadership Steering Group – CHA Leadership stakeholders who completed a Community Partner Profile for the 2025 CHA and attend monthly meetings to guide the CHA

CHA Leadership Committee – the complete group of stakeholders invested in the community health improvement process, who receive updates periodically throughout the CHA process

CHIP Chair Connect – a group of health educators collaborating on Community Health Improvement efforts regionally convened by the Pivotal Public Health Partnership

LCDOH – Livingston County Department of Health

MAPP – Mobilizing for Action through Planning and Partnerships

Process:

Per the GANTT (Gantt) chart developed by the CHA Leadership Core Team, planning to support data collection for the Community Context Assessment began in February of 2025, with the data to be collected between March and May (Appendix 1). To ensure the data collection represented the interests of the partners on the CHA Leadership Committee, Livingston County, and the Pivotal Public Health Collaborative, multiple avenues of data collection were utilized, including focus groups (5), a Forces of Change assessment (Appendix 10), asset mapping, and a community mini-survey.

In preparation for the upcoming Community Status Assessment, a Livingston County representative attended Pivotal CHIP Chair meetings to share monthly updates and collaborate regionally when possible. At the January 13, 2025 CHIP Chair Connect, the group decided to establish a sub-committee to develop focus group questions based on MAPP and Public Health Accreditation Board standards.

The CHA Leadership Steering Group convened on January 22, 2025. A tentative overview of Pivotal's contributions to the CHA was provided and the group discussed focus group planning, such as session length, time of day, number of groups, preferred number of participants per group, and vulnerable populations to target, to contribute to regional efforts. In the absence of the previously conducted MyHealthStory survey, Livingston County elected to conduct an independent three-question survey to the public to collect additional qualitative data.

CHIP Chair Connect participants from three counties (Livingston, Schuyler, and Wayne) met on January 30th and February 6, 2025 to draft questions for review by the larger group (Appendix 2). These questions were revised and adopted at the February 10th meeting (Appendix 3).

On February 26, 2025, the CHA Leadership Steering Committee reviewed a Focus Group Matrix to compare possible partners and groups to hold focus groups with based on considerations such as feasibility, access to vulnerable populations, and groups that have been recently surveyed (Appendix 4). The group discussed other possible partners to host a focus group session, weighing pros and cons of groups based on size, participation, and coverage of underserved populations. The data collection timeline was established as March through May of 2025. Updated focus group questions were presented to the group following the collaborative effort with other counties in the CHIP Chair Connect. Remaining coverage areas specified during previous conversations were incorporated into the finalized questions for the supplementary mini-survey to ensure group goals were met (Appendix 5).

Based on conversations with the CHA Leadership Steering Group and potential partner agencies, five final groups were chosen to host focus groups: TRIAD (older adults), Positive Expressions Avon (family/child health), Dansville 4 Square Church, Lima Emergency Medical Services, and GLOW Out! (LGBTQIA+). Other opportunities to collect feedback where a focus group was not feasible were marked for distribution of materials promoting the mini-survey (Appendix 6). Please note, LCDOH had a prior commitment to host a focus group by a strong partner and trusted messenger to the Spanish-speaking/migrant worker community however, political landscape changes led to increased isolation among this community and such collaboration was not feasible at the time of data collection. In an additional effort to reach this community, paper copies of the mini-survey were developed and shared through trusted messengers to the migrant farm workers and Amish/Mennonite groups.

Outcomes:

Focus groups were organized and scheduled to coincide with existing meetings to reduce the need for additional transportation, childcare, or other scheduling considerations and to improve equity. Sessions were promoted and/or facilitated by trusted messengers within each community to promote open participation and respect between participants. Data is summarized below:

1. Which health issues have the biggest impact on you and/or your community?

TRIAD	PE Avon	4 Square Church	Lima EMS	GLOW Out!
Transportation -General Sidewalks -Traffic safety – people getting hit on sidewalks Medical guidance Medical/technology crossover – people leave without getting care if they can’t navigate the digital healthcare system	Mental health Early intervention – therapy Transportation Car seats are not compatible Library is a connection point	Lack of adequate health care/cost of health care Expensive insurance with limited access to providers, especially	Community: Food security – people need food pantries Can only go 1/month in Lima Catholic Charities is only open limited times Need more pop up pantries if places are not available Food stamps run out at the end of the month Cost of food and living	Mental Health – The gov’t is coming after LGBTQ+ and trans people – fear Mental health, poverty, access for senior living, trans/ LGBTQ+

<p>Phone registration – older adults may not have the capacity to operate Should be a computer available on site for people to use – like banks Getting help from people, not robots Lack of availability of phone contact Wait time for phone calls versus using MyChart Primary care provider shortage Providers are not accepting new patients in Liv. Co. Respite care – support for caregivers Availability of fresh fruits and vegetables in every town Lima, Mt. Morris – no grocery store Most towns have food pantries Could be serving more people Donations are limited Towns rely on each other</p>		<p>dental providers Nutrition education, unhealthy food is less expensive, access to health/fresh foods, access to community gardens Bullying in schools Mental health- lack of access/providers Domestic violence concerns- lack of resources Child abuse</p>	<p>Lima only has 1 food pantry Livonia has 1, but Blessing Shop closed Avon Pop-Up Pantry at EMS station My Little Pantry Meals on Wheels: Accept nothing but force a donation – \$200-300 per month Creates shame on the most needy People on SSI don't have the extra income, but feel like they have to contribute Foodlink used to do more mobile pantries Foodlink delivers to Elim school Germs Lack of \$\$\$ for PPE (Lysol, wipes, etc.) COVID-19 flair ups – there should be programs to help families get materials People need support for more than just food, clothes, shelter Drugs More Narcan classes needed More CPR/Narcan combo classes Held at AA and NA meetings Crystal meth in Dansville Fentanyl contamination Narcan is handed out at CASA, but people are not always educated on how to use it Free educational classes – CPR, first aid Good attendance usually</p>	<p>(leaving the Country) Cultural shift, lack of tolerance</p>
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2. What does our community have that helps everyone, no matter their income, background, or language, have a fair chance to be healthy and feel welcome?

TRIAD	PE Avon	4 Square Church	Lima EMS	GLOW Out!
<p>Foodlink Pop Up Pantries – 4 in county Support groups Hand in hand Local heroes Public Libraries Especially Livonia and Avon Geneseo Methodist Church Parish Outreach – helped when between providers Gaps in care Lack of specialists in area Churches in each township – make people feel welcome and part of the community 4 Square in Dansville Nutrition site Office for the Aging Police services Strong connections between professionals in the community</p>	<p>Pop up pantries Public libraries Support groups Positive Expressions DSS is intimidating and can be isolating</p>	<p>1st Saturday events Chalk Fest Free festivals Genesee Valley Council of the Arts Poetry Nights Babcock Park Stony Brook After school enrichment programs Food pantry access- no restrictions Public library-more to offer/events. Provides NYS park passes to borrow Free summer rec Sports rec leagues (cost involved)</p>	<p>New program – Be Well in Lima EMS member discussed at recent meeting Medical sheds/loan closets – Lima has 2 1 at EMS and 1 downtown If people need a walker, boot, bed, etc., they can borrow Communities should be sharing these resources Geneseo only lends to Geneseo residents Lima has no stipulation</p>	<p>Meals on wheels GLOW organization Meal sites for seniors Congregate meal sites Little free pantry Geneseo Livonia library Parish Outreach Center Food pantries</p>

Think about what makes a place feel safe, accessible, and good to be in. What helps make a place (e.g., buildings, parks) feel welcoming and accessible.

3. How do the streets, buildings, and sidewalks in different parts of our community help support the health of people, especially those with low incomes, people of color, limited English speakers, people with difference genders or sexual orientation or those with disabilities?

TRIAD	PE Avon	4 Square Church	Lima EMS	GLOW Out!
Free parks – no admission fees Spanish speakers at banks More sidewalks Crossing lights in crosswalks Strong neighborhoods within communities Senior citizen support Neighbor support Access to help and supportive services Revitalization projects in Mt. Morris and Dansville	Sidewalks need improvements – strollers Especially if walking is your mode of transportation Local parks – transportation to these places can be hard Information about these resources isn't always available Look to website Conference Center was hard to find for Egg Hunt Lack of follow up on contact – bad weather follow up	Lack of sidewalks New YMCA building/project 4Square/community center Businesses rally to help Multiple parks available Pickle ball court	Mt. Morris – diverse community A lot of people who do not speak English DSS workers learning Spanish EMS doesn't have Spanish speakers Classes for First Responders to learn communication skills Lima EMS Loves Everybody – pride Liv. Co. Murals – makes the community seem nice Community gardens Geneseo fountain Town workers to who take pride in their communities Welcoming businesses, small town feeling Go Green initiatives Save our environment – creates shared accountability “Take Your Trash” signs Issue – potholes and road safety Ambulance travel becomes more dangerous Walkability: Lima has good walkability Mark Tubbs park walking park is well used, cuts through the woods Access to green space Added a dog park	Safe zone sites Safe zone/practices, signs – skin color, dual language communication Safe zone, signage

4. Where in our community is it easier or harder to be healthy, and why?

TRIAD	PE Avon	4 Square Church	Lima EMS	GLOW Out!
Easier: Villages More walkable More resources available Access to fresh food – communities with grocery stores, farmer's markets (need more), etc. have an advantage Farmers market coupons – accessibility Limited time to access, have to pick up yourself Not all communities accept (Lima only?) Can only be used in August/Sept – only some accept them Delay in reimbursement, farmers need to receive education Used to be less complicated for farmers to accept vouchers Must be sent in for reimbursement Public market in Rochester	Getting around the community is challenging DSS is intimidating and can be isolating Bus schedules are confusing and	Too many fast food places Location of grocery stores- difficult for some to access Gym access YMCA hours can be difficult to access	Geneseo: Availability of fast food Doordash Limited time to prepare food Need more healthy restaurants and take out that are affordable Improve affordability of essentials like	No senior center in this area, No lower cost exercise joint or gym Avon – harder, access, Caledonia – Cal Fitness, Geneseo Fitness/Senior center, Nunda – Grocery Store; Isolated

Congregate meal sites – fills need for food and social Free school lunches in summer Social groups and committees help with social needs Coffee hours More healthcare available Local mail carriers who are a POC for remote folks Meals on Wheels Harder: Geneseo – better sidewalks and street lighting Availability of fast food Cost of unhealthy food is more accessible Extremely rural areas with no social supports or resources	inconvenient – intimidating to use Weather challenges	Stony Brook park can be utilized Hard to be healthy near a highway	eggs, milk, other healthy foods Lima school does not have free lunches for all – only low income Creates shame for low income families	– accepted – safe – culture Everywhere – for marginalized populations
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Think about forces of change—beyond your control, such as climate change, extreme weather events, COVID-19, or local and national laws—that affect your community.

5. What has occurred recently that may affect the health of our community?

TRIAD	PE Avon	4 Square Church	Lima EMS	GLOW Out!
Soil erosion – trees falling and flooding, mosquitoes Indian Meadows, Geneseo Federal cuts to services for seniors and veterans, women, minorities Fears of individual effects on health Job cuts Social security cuts – people on limited income who worked for the system will not have options Social services cannot take on this burden – they are also being cut Govt. disregard for social contracts made with citizens Unclear actions coming from federal – not clear on what is actually happening or being cut U of R application for assistance Now a state law, not managed by hospital Based on National Poverty Level Change to income limits for this service – will include more people who can receive services	COVID-19 Pollution Water quality Air quality Canadian wildfires Legislation Breastfeeding laws Tariffs, shutdowns	Closing down gyms Budgets/ financial restructuring Decrease of food pantries Increase in movement to small towns	2024 tornado – damaged downtown Lima COVID-19 and flu bugs Training in school for cleaning and sanitary practices – not just hand washing How long diseases live on surfaces (wood, plastic, leather, etc.) Will probably be most effective and helpful for kids Lima stopped teaching Spanish Languages are easier to learn when you are younger ALS classes offered Young children learning sign language	Climate change – AC for seniors due to hotter weather DOGE – Life, climate change, benefits – 6k – immigrants, administration [Restructuring] of government, education of providers

6. What may occur in the future?

TRIAD	PE Avon	4 Square Church	Lima EMS	GLOW Out!
Illness Accidents Population growth Climate change, atmosphere Traffic accidents – more traffic lights needed Increased speeds Will become more difficult to get human support Reliance on AI Can make medical information more accessible	Inflation War	Develop leadership internally Recruitment efforts Collaborative fundraising efforts	Pandemic Technology advancements AI replacement Factory workers Kitchens Grocery stores	Safety is not a guarantee No grant monies Resistance – peaceful protests Advocacy More stable civil rights

Appointment scheduling will get easier Improvements to internet access – Access to Internet Connectivity project Still areas of the county that need improvement Increase use of electric bikes Unsafe use and driving habits Unclear rules on who needs licenses, who can ride on sidewalk, etc.			Gas stations	
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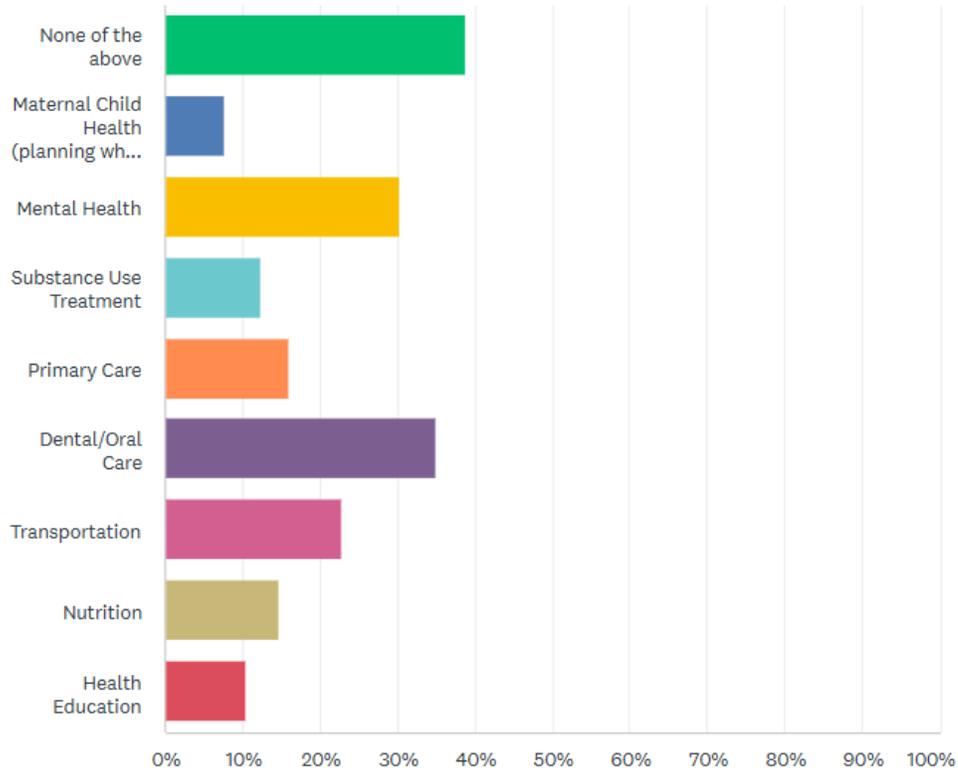
7. Based on the above – do these things affect some groups more than others?

TRIAD	PE Avon	4 Square Church	Lima EMS	GLOW Out!
Older adults Communicable disease COVID shots more like flu shots Mental health Transportation Folks in nursing homes – social need No one to visit them Low socioeconomic status Low income housing Overweight/obese Poor geographic location – transportation, lack of services Poor mental health – Hand in Hand Children in foster care	Vulnerable populations – effects are magnified Low income, impoverished Air purifiers Good quality food Older adults, children and infants	Lack of providers affects everyone There are different levels of low-income families, some are affected differently. Some don’t advocate for their needs Students are affected more Workforce group is affected more Those with lower education levels are affected more Service providers are stressed and burnt out Education providers and education structure is affected	People living in poverty No insurance Working, but making too much for support People working multiple jobs Lack of time Childcare expenses Rising utility costs Incomes affects health, mental health Not enough help available Rising inflation and income limitations don’t adjust accordingly Renters – rising rent costs Single parents Older adults SSI doesn’t adjust with inflation Income stays the same as cost of living goes up	Marginalized groups Black & Brown Women LGBTQ+ Jewish folks Native folks LGBTQ+ Low income

The mini-survey was open from March 13 to May 15, 2025. The survey was promoted on the Livingston County and partner’s social media pages, shared among community partners and their patrons, provided at community events and meetings, and distributed to select communities, such as older adults, Spanish-speakers, Amish, and Mennonite groups, in paper format. Promotion events and sites included but are not limited to: congregate meal sites, CASA-Trinity, Geneseo Parish Outreach, food and pop-up pantries, Youth Bureau Teen Recognition Dinner, and FLX Food Festival. The survey received 261 total responses. Summary data can be found below (Appendix 7).

Do you have concerns about finding, using, or quality of the following types of care in Livingston County? (check all that apply)

Answered: 258 Skipped: 3



ANSWER CHOICES	RESPONSES
None of the above	38.76% 100
Maternal Child Health (planning when to have babies, pregnancy care, check-ups for babies and kids, resources and advice, etc.)	7.75% 20
Mental Health	30.23% 78
Substance Use Treatment	12.40% 32
Primary Care	15.89% 41
Dental/Oral Care	34.88% 90
Transportation	22.87% 59
Nutrition	14.73% 38
Health Education	10.47% 27
Total Respondents: 258	

transportation
insurance coverage
children's services

access
information
expensive
availability
providers who take
healthcare
medicaid
local
accepting new patients

care
time(ly)
dentist
primary
specialists
medicaid/medicare
providers
mental health
work

services
rural
classes
hospital
experienced
smoking (cessation)
appointments
resources
home help
plans
issue
funding
children with disabilities
managed long term care
mosaic dental closure
emergency
satisfied
chairs
alternative
navigators
else
income
apply
complaints
testing
difficult
quality
accurate
budget
losing
starbucks
nephrology
clinical
list
stress
daycare
nutrition
teeth
cost
office
harshing
maternal
certified
employees
confidence
retired
treatment
programs
substance
migraine
treatment
support
agencies
nightmare
telehealth
dermatology
solving
dividend
webster
department
vocational
worker
professionals
unreliable
parent
population
older adults

mentions throughout data collection. Next, access to care/provider availability, climate change, food security, nutrition, and transportation were each mentioned five times. Dental care, discrimination, disease/illness, services for children, and technology were each noted three times. With specific regard to the mini-survey, while not consistently reflected in the focus groups, several topics were mentioned repeatedly in individual responses, including dental care (57), providers who accept Medicaid/Medicare (38), and health insurance (35).

Additionally, in order to collect information about available community resources that may be mobilized to address identified themes and issues, asset mapping was conducted with the CHA Leadership Committee and Genesee Valley Health Partnership at the general membership meeting on May 15, 2025 (Appendix 9).

Dissemination:

The Community Context Assessment will be shared with the CHA Leadership Team, Genesee Valley Health Partnership, Pivotal Public Health Partnership, and other relevant community partners via email to demonstrate identified themes. The Focus Group Matrix, Outcomes Matrix, and aggregate data from each focus group are also available upon request. Observations and conclusions about the data gathered will be compiled into an infographic for sharing with the public using the Livingston County social media and the Livingston County Department of Health website. The completed Forces of Change Assessment, Asset Map, and assessments developed by the Department as part of the CHA will be uploaded to the LCDOH website as available.

Appendix 2

Meeting Name: CHIP Chair Connect

Date of Meeting: January 13, 2025 2:30pm

Facilitator: Kim Arnold

Location: Zoom



Attendees
<p>Chemung County: Kali Beilman-Martin, Samantha Hicks Livingston County: Andrea Mott Ontario County: Cassandra Doyle, Sue Mook, Christy Richards Seneca County: Kim Abate, AJ VanCuren, Schuyler County: Lorelei Wagner Steuben County: Yates County: Brittany Czworka, Ernest Attakora Wayne County: Diane Devlin and Haley Mirarchi, Pivotal PHP: Kim Arnold, Jennifer Hatch</p>
Purpose of Meeting
<ul style="list-style-type: none"> To review the Gantt chart for timeline and upcoming steps. To share successes and challenges.

Key Points Discussed & Action Items		
Agenda Item	Discussion	Action Items/Owner/Target Date
1.	Welcome	K. Arnold welcomed everyone.
2.	Gantt Chart review	<p>Slides for today's meeting: CHIP Chair Connect 1.13.25.pptx</p> <p>Identify Participating Partners & Develop Collaboration Process</p> <p>Updates include:</p> <ul style="list-style-type: none"> Ontario had good success using the Starting Point Assessment in assessing the last process, identifying partners, etc. ? Kim reports that is more of an internal assessment, assessing the MAPP process – how did things go the

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Location: Zoom



		<p>last time, how we can improve this time? There is much more there than the pages referenced in the Gantt chart. She encouraged LHDs to review the whole tool to see what you might want to utilize. It's a nice way to wrap up the last CHA/CHIP and identify opportunities moving forward.</p> <p>Discussion of examples of representatives for marginalized populations or populations with poorer health outcomes on committees include: ARC, OFA, DSS, Catholic Charities</p> <p>Kim noted good resources to help with Identifying Participating Partners and Developing a Collaborative Process, both about 20 mins include: MAPP 2.0 Phase I Overview Asynchronous Training: MAPP 2.0 Phase I Overview Asynchronous Training MAPP 2.0 Starting Point Assessment Asynchronous Training: MAPP 2.0 Starting Point Assessment Asynchronous Training</p> <p>Review Existing Data and Identify Gaps 3 Assessments</p> <ul style="list-style-type: none">• Community Partner Assessment• Community Status Assessment• Community Context Assessment <p>Community Partner Assessment</p>	<p>Home - MAPP Network Community</p> <p>MAPP webinars are found under: Community Health Improvement Webinar Warehouse</p>
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Meeting Name: CHIP Chair Connect

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		<ul style="list-style-type: none">• In process by the LHDs/CHIP committees. The Community Partner Assessment Guide and webinar (accessible through MyNaccho series) offers great details and guidance. As capacities vary between LHDs, ultimately your assessment needs to answer the CPA guiding questions, so do as able to meet that. <p>Community Status Assessment</p> <ul style="list-style-type: none">• Pivotal and CGH will be working on the Community Status Assessment, working to answer the CSA guiding questions.• Thank you to those who requested additional indicators. We will review those with CGH.• Once data is collected, we will develop a CHA scorecard, designed by this team, to communicate the data. <p>Community Context Assessment</p> <ul style="list-style-type: none">• It was decided for a subcommittee to work on proposing standardized questions for the region. Andrea Mott, Diane Devlin and Lorelei Wagner will meet and bring questions to the next CHIP Chair meeting for review and approval. <p>Ultimate goal following data collection is Data Triangulation.</p>	Kim will schedule the subcommittee meeting for the CCA.
5.	Successes and Challenges	Ontario County reported changing up venues to meetings to help increase engagement. The LHD will host 4 meetings/yr. Each hospital will host a meeting per year.	

Meeting Name: CHIP Chair Connect

Date of Meeting: January 13, 2025 2:30pm

Facilitator: Kim Arnold

Location: Zoom



9.	Next Meeting	Monday, February 10 th , 2:30-3:00pm Tentative agenda: <ul style="list-style-type: none">• Review Gantt chart for timeline and upcoming steps.• Select Community Context Assessment questions (from the subcommittee's proposed list)• Share successes and challenges.	As above.

Respectfully submitted, Kim Arnold.

Appendix 2

Proposed Community Context Assessment Focus Group Questions

1. Which health issues have the biggest impact on you and/or your community?
2. What does our community have that helps everyone, no matter their income, background, or language, have a fair chance to be healthy and feel welcome?

Think about what makes a place feel safe, accessible, and good to be in. What helps make a place (e.g., buildings, parks) feel welcoming and accessible.

3. How do the streets, buildings, and sidewalks in different parts of our community help support the health of people, especially those with low incomes, people of color, limited English speakers, people with difference genders or sexual orientation or those with disabilities?
4. Where in our community is it easier or harder to be healthy, and why?

Think about forces of change—outside of your control like climate change, extreme weather events, COVID-19, local or national political landscape - that affect your community.

5. What has occurred recently that may affect the health of our community?
6. What may occur in the future?
7. Based on the above – do these things affect some groups more than others?

See Appendix A for a sample facilitator's guide and Appendix B & C for sample focus group recruitment materials: [CCHD Community Health Assessment Focus Group Results Report](#)

Appendix 3

Meeting Name: CHIP Chair Connect

Date of Meeting: Feb 10, 2025 2:30pm

Facilitator: Kim Arnold

Location: Zoom



Attendees	
<p>Chemung County: Samantha Hicks Livingston County: Andrea Mott Ontario County: Kassandra Doyle, Sue Mook, Christy Richards Seneca County: Elizabeth Borst, AJ VanCuren, Schuyler County: Lorelei Wagner Steuben County: Meala Vandenburg Yates County: Brittany Czworka, Ernest Attakora Wayne County: Diane Devlin and Haley Mirarchi, Pivotal PHP: Kim Arnold, Jennifer Hatch, Michele Foster</p>	
Purpose of Meeting	
<ul style="list-style-type: none"> • To review the Gantt chart for timeline and upcoming steps. • To finalize Community Context Assessment Focus Group questions • To share successes and challenges. 	

Key Points Discussed & Action Items		
Agenda Item	Discussion	Action Items/Owner/Target Date
1. Welcome	K. Arnold welcomed everyone. Meeting Powerpoint for refence: CHIP Chair Connect 2.10.25.pptx	
2. Gantt Chart review	The Gantt chart was reviewed. All counties should be in process of planning and conducting the Community Partner Assessment (CPA) and Community Context Assessment (CCA). Pivotal and CGH are doing the same for the Community Status Assessment (CSA). Kim asked the group about their approach to the CPA.	All plan and conduct assigned assessments, according to the Gantt.

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Meeting Name: CHIP Chair Connect

Date of Meeting: Feb 10, 2025 2:30pm

Facilitator: Kim Arnold

Location: Zoom



		<p>Ontario, Wayne and Steuben report using either the whole or partial MAPP CCA survey with their partners. Ontario and Wayne are using survey monkey to collect responses. Steuben is using Word. Steuben reports completed surveys are coming in.</p> <p>Discussion around WHO they are surveying. The majority are surveying their existing CHIP partners as well as their desired CHIP partners.</p>	
3.	CCA	<p>Kim reviewed the intent of the CCA – what it hopes to achieve. Followed she shared the proposed questions created by the subcommittee. The MAPP questions were used, along with LHD desires, and a short list was created that aligns with the CCA Domains.</p> <p>There was a question about the questions that pointed to equity and if there should be concerns related to current DEI federal holds. Michele stated that NYSDOH has said to stay the course. Diane agreed. Those questions will remain as is.</p> <p>There was a suggestion to replace any reference to local or national political landscape to local or national laws. That change was made.</p>	<p>Kim will send the updated questions out.</p> <p>LHDs may reference Cortland County’s focus group “script” to create their own. Link included in the powerpoint and here under Appendix A: CCHD Community Health Assessment Focus Group Results Report</p>
4.	CSA	<p>Kim provided an update on the CSA. Kim proposed a CHA scorecard format, following the NYSDOH prevention agenda domains. The group agreed that would be a good way to organize the data. Work</p>	<p>CGH and Pivotal continue to collect and input data into Clear Impact and begin CHA scorecard development.</p>

Meeting Name: CHIP Chair Connect

Date of Meeting: Feb 10, 2025 2:30pm

Facilitator: Kim Arnold

Location: Zoom



		will begin in the next couple of weeks to build those scorecards both in each LHD's instance and Pivital's.	
5.	Successes and Challenges	None today	
9.	Next Meeting	Monday, March 10 th , 2:30-3:00pm Tentative agenda: <ul style="list-style-type: none">• Review Gantt chart for timeline and upcoming steps.• Review proposed assessment summary templates• Share successes and challenges.	As above.

Respectfully submitted, Kim Arnold.

Appendix 4

		Trusted Messenger?	Transportation Needed?	Feasible?	Timely?	Paper Survey?	Barriers:	Recently Surveyed?	Focus Group Held?	Date:	# of participants	Notes:
Older Adults	Earned Wisdom	X	NO	X	X			NO	NO			
	Congregate Meal Sites		NO	X	X	X		YES	NO			
	OFA Advisory Group	X	NO	X				YES	NO			
	TRIAD	X	NO	X	X			NO	YES	4/3/2025	12	
Parents/ Caregivers	Kidstart Policy Council		NO					NO	NO			
	CYSHCN							YES	NO			
	WIC		NO					YES	NO			
	Positive Expressions	X	NO	X	X		Dansville group surveyed last CHA*	YES	YES	4/15/2025	4	Avon group surveyed
Spanish-speaking	Tepeyac	X					Federal landscape changes led to increased fear and isolation among this community	YES	NO			
	Cultures Learning Together	X	YES			X		NO	NO			
	Leicester Church*							NO	NO			
MH & Substance Use	Hand in Hand	X	NO	X				YES	NO			
	CASA-Trinity	X	NO	X		X		YES	NO			
Veterans	Lima Veteran's Club		NO	X				YES	NO			
	VFW		NO	X				NO	NO			
Faith Based	Leicester Church*		NO					NO	NO			
	Thomas Matthews - LC Cares							NO	NO			
	Geneseo Parish Outreach (Geneseo Methodist Church)	X	NO	X		X		NO	NO			
	Dansville 4 Square Church		NO	X	X			NO	YES	4/24/2025		
	Hospice Chaplain							NO	NO			
Other	Food Pantries/PUPs		NO		X	X		YES	NO			
	Lives Program							NO	NO			
	Core Learning Group							NO	NO			
	Farmer's Bureau							NO	NO			
	Teen Recognition Dinner		NO		X	X		NO	NO			
	FLX Food Festival		NO		X	X		NO	NO			
	Lima EMS		NO	X*	X			NO	YES	3/24/2025	2	*focus group requested
	GLOW Out!	X	NO	X	X			NO	YES	4/13/2025	3	

Appendix 5

LIVINGSTON COUNTY DEPARTMENT OF HEALTH CHA Leadership Steering Committee Meeting

Date: February 26, 2025

PRESENT: Tara Coffey, NOYES; Andrea Mott, LCDOH; Sue Carlock, LC Office for the Aging; Lisa Kenney, LCDOH; Jolynn Joy, URMCM; Diane Deane, GVHP; Kristen Fisher, LC Mental Health; Jennifer Hatch, Pivotal Public Health Partnership; Shawn Ryan, Arc-GLOW; Amy Patterson, Catholic Charities; Sarah Merritt, URMCM;

Email Address to use to share resources and information:	amott@co.livingston.ny.us
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TOPIC	FINDINGS/DISCUSSION	ACTION/FOLLOW-UP
WELCOME/ INTRODUCTIONS	Tara Coffey welcomed the group.	
RECAP AND TIMELINE	<p>11 completed Community Partner Assessments</p> <p>Gaps in membership:</p> <ul style="list-style-type: none"> • Access to and Use of Prenatal Care • Maternal and Infant Mortality • Oral Health Care • Opportunities for Continued Education <p>2024 CHIP submitted to NYS December 31, 2024</p> <p>2025 begins Phase 2 - data collection</p> <p>Tara reviewed the different assessments that make up Phase 2- please see MAPP Assessment Guide attachment</p> <p>Community Context Assessment is 2 parts – focus groups and Forces of Change assessment</p> <ul style="list-style-type: none"> • Focus groups to be started in March <ul style="list-style-type: none"> ○ Lima EMS group currently scheduled for 3/24 <p>GANTT Chart</p> <ul style="list-style-type: none"> • Identifying community assets will be completed at May GVHP meeting to complete Phase 1 • Tara added clarification to assessments on chart 	
PIVOTAL AND COMMON GROUND HEALTH	Pivotal is a non-profit partnership with 8 counties in the Finger Lakes – they work to enhance public health practices, provide policy support, CHA, and manage regional accreditation (Livingston is accredited separately)	

	<ul style="list-style-type: none"> • Currently there are monthly CHIP chair meetings with Pivotal counties – Andrea attends <p>Common Ground Health ties into Pivotal for health research and information for 9 Finger Lakes counties</p> <p>Pivotal and Common Ground Health will complete the Community Status Assessment – data is anticipated by end of March</p> <p>Our CHA Leadership Team will complete the Context and Partner assessments</p> <p>Focus group questions were modified by Pivotal workgroup to be used across the region and to align with Accreditation efforts</p> <ul style="list-style-type: none"> • Areas specific to Livingston can be added to short survey for events or as additional focus group questions <p>Pivotal will add the data we requested to Clear Impact</p> <ul style="list-style-type: none"> • We will review and discuss trends and causes • Identified areas will be sent to Pivotal for feedback and regional considerations <p>Data incoming from Access to Care survey and Children’s focus group for parents and caregivers</p> <p>Data requested to Pivotal:</p> <ul style="list-style-type: none"> • Provider shortages (Pediatric, cancer, dementia, oral health care) • Diagnoses of dementia and Alzheimer’s • Demographics on Amish/Mennonite population • LGBTQ+ communities 	<p><i>Sean can provide data on transportation needs of low income people</i></p>
<p>DATA COLLECTION OVERVIEW</p>	<p>Andrea gave an overview of the focus group matrix</p> <p>Considerations:</p> <ul style="list-style-type: none"> • Is there a trusted messenger for this group/community? Would they facilitate or attend a focus group to give a vote of confidence? • Transportation needed to event? • Has this population/specific group been surveyed recently? • Is it possible to actual make this happen? Can we connect, are they interested, etc. • Timely – do our schedules align? • Can we supplement or substitute with the mini survey? • Barriers? Language barriers, transportation, political considerations, etc. <p>Other group suggestions:</p> <ul style="list-style-type: none"> • GLOW Out – 18+ only or parent permission? – possibly mini-survey • Geneseo Parish Outreach – Donna Flaherty and Linda Weaver 	<p><i>Data can be submitted to Andrea for group matrix</i></p> <p><i>Margaret to reach out to Sarah</i></p>

	<ul style="list-style-type: none"> • Adventures in Recovery (AIR) • CORE students <p>Lima EMS requested a focus group – willingness to participate is #1</p> <p>Discussion:</p> <ul style="list-style-type: none"> • Earned Wisdom group is small • Cultures Learning Together can't do a group right now – there is a lot of fear • Margaret can ask Rocio to translate the table tents, Meredith Swarts may also be able to translate • Table tents are ordered for Youth Appreciation dinner and FLX festival with mini-survey links <ul style="list-style-type: none"> ○ These can be put at DSS ○ Can be used at Community Baby Shower ○ Extras can go to libraries ○ Image could be submitted to school newsletters • Data collection will run from March through May • Positive Expressions can host a focus group in March – Avon group as Dansville was surveyed for last CHA • OFA Advisory group is already booked for March and April – Triad may be interested and has participant overlap • Lima Veterans club would likely be willing, but we are also doing Lima EMS • We are missing farmers <ul style="list-style-type: none"> ○ Farmers markets won't begin until June ○ Farmer Neighbor Dinner – June 7 • Print mini-surveys could be placed at farm stands for Amish/Mennonite populations • Our goal is to hold 5 focus groups minimum, separate from the surveys <ul style="list-style-type: none"> ○ Positive Expressions ○ Lima EMS ○ Triad – tentative ○ Students – to be facilitated by DOH intern, Fiona ○ Lisa researching faith-based group possibilities <p>Focus groups were revised to match MAPP and accreditation needs in addition to being consistent across the region – we have 7 base questions and can add more if we need</p> <p>Mini Survey:</p>	<p><i>Margaret to email Steven</i></p> <p><i>Kristen to reach out to CASA</i></p> <p><i>Kristen to reach out to David Terry re: veteran's events</i></p> <p><i>Margaret to look for Farmer's Bureau contact</i></p> <p><i>Margaret to contact Chamber of Commerce re: Farmer Neighbor Dinner</i></p> <p><i>Andrea to run through AI for suggestions</i></p>
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	<ul style="list-style-type: none"> • Add transportation, education/information, nutrition information and other category to number 2 • Discussed reading level for maternal child health services • When do we want to launch? <ul style="list-style-type: none"> ○ We will launch as soon as we finalize questions – goal of March 10 • Add open comment at the end <p>Forces of Change Assessment:</p> <ul style="list-style-type: none"> • Will be held at GVHP meeting on March 20 at 2:30PM • 3 versions of questions to choose from: Regional focus groups, MAPP 2.0 guidelines, and our previous CHA <ul style="list-style-type: none"> ○ MAPP 2.0 is the guidance document for the CHA that all the local counties are using • Wording from MAPP 2.0 will be added to Regional Focus Group Questions as clarification to question 1 (trends, factors, and events) <ul style="list-style-type: none"> ○ There will be a glossary of terms provided at the meeting as well • We will also include from previous CHA: <ul style="list-style-type: none"> ○ Are there trends occurring that will have an impact? ○ What forces are occurring locally? Regionally? Nationally? Globally? 	<p><i>Andrea to revise question 1</i></p> <p><i>Return feedback on mini-survey by 3/7</i></p>
<p>NEXT STEPS</p>	<p>Next meeting – GVHP General Membership, March 20, 2025 at 2:30PM</p> <ul style="list-style-type: none"> • Noyes Health, Conference Room C&D, 111 Clara Barton St, Dansville <p>CHA Leadership Steering Committee – April 23, 2025, 8:30AM</p> <ul style="list-style-type: none"> • Room 301 – DOH, Building 2, 2 Murray Hill Drive, Mt. Morris 	<p><i>Submit feedback regarding any survey questions by 3/7</i></p> <p><i>Andrea to share the slides</i></p>

Minutes Respectfully Submitted by Andrea Mott, Public Health Specialist



Tell us what you think!

Your input will help us improve the health of Livingston County residents!

How Can You Help?

Answer 3 questions!

Your answers will help decide which Livingston County needs are prioritized to improve health.

Using a QR code:

- 1. Open the camera app on your device**
- 2. Point the camera at the QR code**
- 3. Wait for a notification or on-screen prompt and tap**

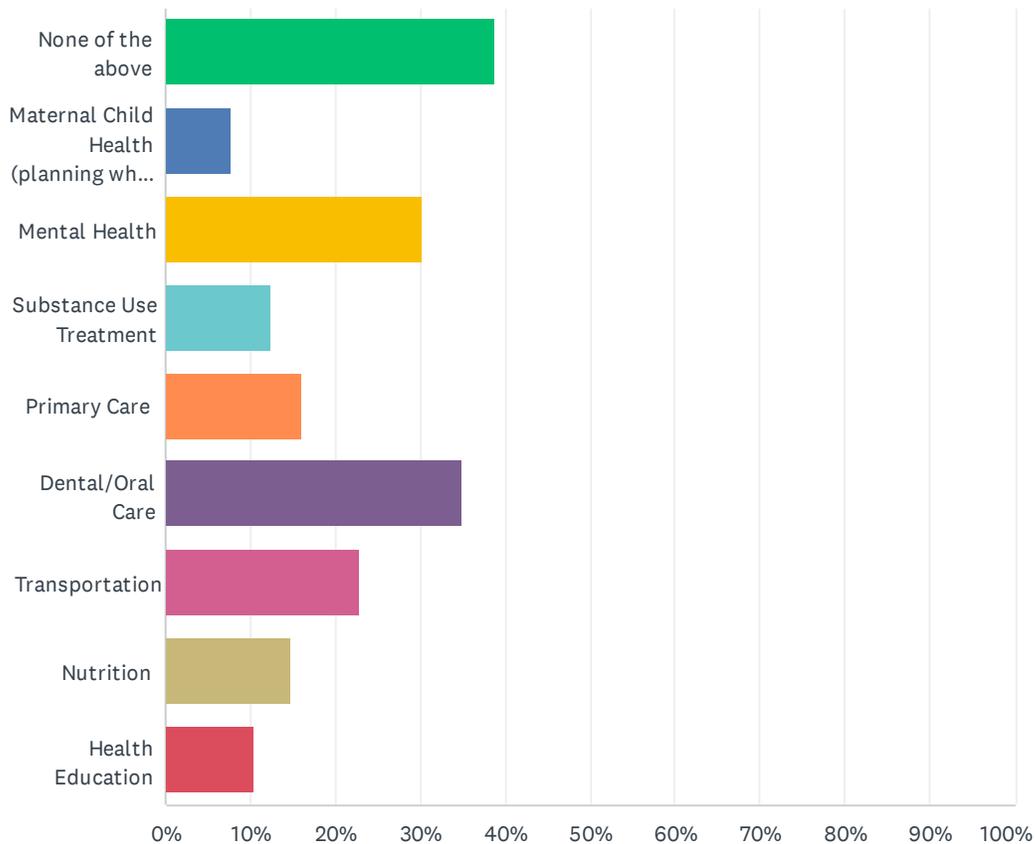


Appendix 7

Community Health Assessment Questionnaire

Q1 Do you have concerns about finding, using, or quality of the following types of care in Livingston County? (check all that apply)

Answered: 258 Skipped: 3



ANSWER CHOICES	RESPONSES
None of the above	38.76% 100
Maternal Child Health (planning when to have babies, pregnancy care, check-ups for babies and kids, resources and advice, etc.)	7.75% 20
Mental Health	30.23% 78
Substance Use Treatment	12.40% 32
Primary Care	15.89% 41
Dental/Oral Care	34.88% 90
Transportation	22.87% 59
Nutrition	14.73% 38
Health Education	10.47% 27
Total Respondents: 258	

Community Health Assessment Questionnaire

#	IF YES, PLEASE EXPLAIN WHY/OTHER:	DATE
1	Smoking cessation classes	5/23/2025 11:17 AM
2	Limited dental care for the medicaid population	5/15/2025 6:32 PM
3	Dental care that accepts Medicare and Medicaid, Emergency care at Noyes Hospital (I have heard, "Not experienced," "Is an all day affair now" (Like the city of Rochester) hours and hours of wait time. Why? Maybe there is shortage of help? Several people have said this. It is dreaded.	5/15/2025 12:06 PM
4	I use a walker or wheelchari and can't get into my son's truck and - is hard to get to doctor	5/15/2025 12:02 PM
5	Good dentists are hard to find	5/15/2025 12:01 PM
6	Help with house chores	5/15/2025 12:00 PM
7	MLTC vendors	5/15/2025 11:54 AM
8	Seniors - How to Learn Computers - Many of us older people need maybe rides to have someone teach us how to learn computers	5/15/2025 11:53 AM
9	I have a wonderful support system- family- friends- neighbors and have never needed extra help until my temporary meals now.	5/15/2025 11:50 AM
10	Dental clinic at Mt. Morris closed. Where can I go now? Is there anywhere else I can go local? Last 3 times I used transportation, they either didn't show up and didn't call me or didn't show up to take me home.	5/15/2025 11:47 AM
11	the above people find it hard to get transportation, I am glad I do and am thankful, but there are people funding this and primary care.	5/15/2025 11:44 AM
12	Always helps to listen to programs	5/15/2025 11:38 AM
13	All dentists and doctors should accept all insurance coverage	5/15/2025 11:35 AM
14	Eye care	5/15/2025 11:34 AM
15	Dentists are way too expensive, many don't take medicare-ugh	5/15/2025 11:34 AM
16	Feel there is a stigma attached if someone needs to use these seevices	5/13/2025 9:38 AM
17	There is not enough access to preventative care.	5/1/2025 2:58 PM
18	not many/enough providers	5/1/2025 1:31 PM
19	As a Licensed Clinical Social Worker, these are the areas that my clients will report to me. In addition, they are concerned about the excessive time it takes to schedule appointments for medical testing (Ie., stress tests) and to schedule appointments with specialists sometimes goes out 4-6 months.	4/30/2025 6:10 AM
20	Long waiting lists for MH and substance abuse treatment. Many grocery stores closing in small rural areas. Transportation has always been an issue in this rural county.	4/30/2025 5:10 AM
21	Options are very limited. And what is available is either too expensive or there are extremely long wait times/offices aren't accepting new patients or various insurances.	4/30/2025 2:39 AM
22	Limited Number of providers who offer EMDR, Play therapists	4/29/2025 2:40 PM
23	Finding providers in this county who are taking new patients can be difficult. All of my providers, except my PCP, are in Monroe County.	4/29/2025 10:40 AM
24	since some Dr's have left the immediate area, it is very tough to get appointments timeously	4/29/2025 9:15 AM
25	when i had to go to treatment for my eating disorder i had to go to monroe county because there were no facility's to help in livingston county	4/28/2025 12:16 PM
26	There are NO certified home health aides to be found in Livingston County! I've tried 12 agencies with no luck!	4/27/2025 3:08 PM
27	We are losing our PCP's to retirement and no one is replacing them. The is almost no Dentist that take low income dental insurance. People who don't take care of their teeth usually leads to other health issues.	4/27/2025 9:47 AM

Community Health Assessment Questionnaire

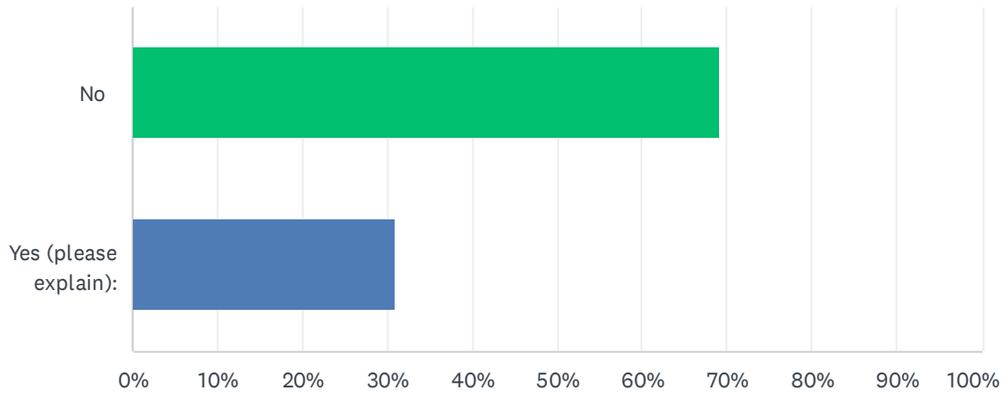
28	Dental clinic at Murray Hill closed, and it was the only one in the county that would take my insurance.	4/27/2025 9:09 AM
29	I work as a nurse case manager and run into issues all the time with a lack of SDoH resources in Livingston County. The office of the aging is good resource but if someone is under 65, resources can be limited..	4/27/2025 12:18 AM
30	Radon testing	4/26/2025 11:10 PM
31	Low quality of available providers, have to travel to get higher quality of care	4/26/2025 9:47 PM
32	I'm unaware of any nutrition programs available for working people	4/26/2025 9:25 PM
33	Need to get word out what is nutritional when on low budget. Have young adults applying for food stamps and assistance take a health education class each time they apply.	4/26/2025 6:52 PM
34	Affordable Dental Care and Daycare	4/26/2025 6:03 PM
35	I have Health Plex through MVP and there is no place in any county that takes this type of insurance	4/26/2025 5:41 PM
36	Dental care with children with disabilities that will take Medicaid	4/26/2025 4:05 PM
37	Nobody is accepting new patients near Avon	4/26/2025 3:53 PM
38	Specialty care; Neurology, Migraine treatment, dentist who takes low cost insurance	4/26/2025 2:08 PM
39	There are not a lot of dental care providers that take my insurance in Livingston County.	4/26/2025 1:50 PM
40	There are no dentists that take Medicaid that are excepting new patients. I have been looking for 2 years. The list that Medicaid has is not accurate!	4/26/2025 1:36 PM
41	My dentist in town retired and now I'm going to a big box type dentist, which I'm not satisfied with	4/26/2025 1:23 PM
42	Transportation is hard or limited if you don't drive. Dr's tell you to loose weight but don't give suggestions.	4/26/2025 1:14 PM
43	Issues with specialty doctors such as dermatology	4/25/2025 9:47 AM
44	Not much openings	4/23/2025 6:09 PM
45	Lack of services available	4/23/2025 5:39 PM
46	Not too many/ accepting new patients	4/23/2025 5:36 PM
47	Limited available providers and alternative options	4/22/2025 9:57 AM
48	It is difficult to find a dentist who excepts Medicaid. Transportation is limited for times/distance.	4/18/2025 8:35 AM
49	All are expensive, but especially dental and transportation.	4/17/2025 3:39 PM
50	There is a long wait time for new patients. In my case, it is 7 months+ long for my first appointment.	4/17/2025 10:48 AM
51	Too few mental health professionals and a real lack of transportation options	4/12/2025 8:04 PM
52	Nephrology	4/3/2025 11:33 AM
53	Another nephrology provider is needed!	4/3/2025 11:11 AM
54	Not clear where to find information	3/31/2025 11:44 AM
55	I work in healthcare & one of the top complaints I hear from patients is not being able to get in with a PMD, or get a timely appointment when not feeling well. I see many complaints in the emergency setting which should have been handled in a primary care setting but there was no availability.	3/30/2025 3:51 PM
56	I think that mental health services especially for youth is not sufficient for this area. Also since the closure of Mosiac Dental in Mt Morris finding a dentist that accepts medicaid is nearly impossible. Also We need more local health insurance navigators and help for patients finding the care they need.	3/29/2025 10:28 AM

Community Health Assessment Questionnaire

57	Unable to get into offices for 3+ months when a new patient.	3/29/2025 9:14 AM
58	Need more primary care providers	3/28/2025 8:22 PM
59	more need than available	3/28/2025 3:42 PM
60	Dental services are too few for population; transportation continues to be a challenge in some of Livingston County's more rural areas.	3/28/2025 3:40 PM
61	Healthcare/health insurance is a nightmare. The Livingston County Health Department is extremely difficult to get information from. Every time I call it seems like I get different information. The website is almost impossible to navigate. There is no public transit to speak of - the solutions are extremely clunky and difficult to use. It's all really tough.	3/28/2025 2:58 PM
62	few resources for children in mental health	3/28/2025 8:44 AM
63	I have an insurance that is never covered by any of the providers in this county	3/28/2025 8:38 AM
64	Reliable medical transport is problem with many patients.	3/28/2025 8:27 AM
65	No dentist in the surrounding area that take NYSOH insurance. Large population on NYSOH insurance.	3/28/2025 7:12 AM
66	No dentist take Medicaid anymore close to home. Sucks	3/27/2025 4:39 PM
67	Both services are scarce and not easily accessible from my experience.	3/27/2025 4:26 PM
68	Feel that substance abuse needs more availability in all areas	3/27/2025 3:23 PM
69	Many can't get to appointments due to limited or unreliable transportation. Long wait times for MH appointments	3/27/2025 2:31 PM
70	Pediatric mental health providers	3/27/2025 2:26 PM
71	There needs to be more Primary Care Providers	3/27/2025 1:57 PM
72	Dementia and Elder care	3/27/2025 12:18 PM
73	from the perspective of a PCP, it's difficult to get recommend non-MCD folks transportation options. Mental health resources (counseling/med management) is grossly underserved, not enough providers.	3/27/2025 11:53 AM
74	I personally see mental health providers via telehealth due to the lack of providers available in the area. There is significant turnover, and it is difficult to explain your mental health struggles and 'story' to a new provider over and over. Livingston County is also tight knit, and although I have trust in the medical system, mental health is such a sensitive topic, I'm not confident that my sensitive information will be kept private. As for maternal health, I travel over an hour away to see my provider. Especially Dansville, I have little to no confidence in the quality of care at Finger Lakes OBGYN as well as the birthing center at Noyes Hospital.	3/27/2025 11:51 AM
75	It is difficult to get a Primary Care Provider (dental or medical) that stays for any length of time or that accepts insurance plans that the Government makes available to its employees	3/27/2025 11:48 AM
76	No dental care takes my sons child health plus insurance	3/27/2025 11:45 AM
77	Not enough available mental health or dentists in the county to work with low income or medicaid	3/27/2025 11:38 AM
78	no providers for dental under Child Health Plus, Child Health has a list but when contacting the providers am told they no longer provide dental care	3/27/2025 10:48 AM
79	Limited providers	3/27/2025 10:29 AM
80	Nowhere to get dental work done in Dansville for people with Medicaid	3/20/2025 10:31 AM
81	Cost/insurance is very expensive	3/13/2025 11:11 AM

Q2 Have you ever needed something to be healthy and not been able to access it? This can include health care, tools, knowledge, education, transportation, support, money, etc.)

Answered: 256 Skipped: 5



ANSWER CHOICES	RESPONSES
No	69.14% 177
Yes (please explain):	30.86% 79
TOTAL	256

#	YES (PLEASE EXPLAIN):	DATE
1	As above	5/15/2025 12:02 PM
2	Am very low income after years as a caregiver	5/15/2025 12:01 PM
3	MLTC approved vendors with wheelchair adapted vans for transport to doctor's visits	5/15/2025 11:54 AM
4	We need trips to go just shopping and out dinner once a while, for people with no cars	5/15/2025 11:53 AM
5	Mental health meds	5/15/2025 11:39 AM
6	Transportation but I'm okay with rides to doctor's appointments and grocery shopping	5/15/2025 11:38 AM
7	Actual exercise routines in Mount Morris for senior citizens- at Nutrition Center? Could be dance routine, video routine	5/15/2025 11:37 AM
8	Healthcare (home)	5/15/2025 11:35 AM
9	Transportation to doctors and shopping center	5/15/2025 11:33 AM
10	Money	5/7/2025 10:53 AM
11	education	5/1/2025 2:58 PM
12	dentist that accept medicaid	5/1/2025 1:31 PM
13	Food, transportation, mold control	4/30/2025 10:25 AM
14	Transportation	4/30/2025 9:32 AM
15	Livingston County is a dead-zone. Everything is in Rochester or other counties.	4/30/2025 2:39 AM

Community Health Assessment Questionnaire

16	Transportation dental	4/29/2025 11:58 AM
17	When I needed an OB, I had to go to Rochester to find one who took my insurance and was taking new patients.	4/29/2025 10:40 AM
18	dental, support	4/29/2025 9:15 AM
19	Help with addicted relative	4/28/2025 4:06 PM
20	Transportation	4/28/2025 1:48 PM
21	Transportation	4/28/2025 9:34 AM
22	Hemp products and building materials	4/27/2025 3:52 PM
23	My father's Long Term Health Insurance requires the Home Health Aide An agency to be certified/licensed	4/27/2025 3:08 PM
24	Dental care	4/27/2025 9:47 AM
25	Dental.	4/27/2025 9:09 AM
26	see below	4/27/2025 8:04 AM
27	Access to care including alternative care, nutrition counseling, support and financial	4/26/2025 10:52 PM
28	There was no PT available locally for post mastectomy, nor lymphedema specialist.	4/26/2025 9:47 PM
29	Unable to afford healthy options at the grocery store	4/26/2025 9:25 PM
30	No local affordable gym	4/26/2025 8:20 PM
31	Neurological services	4/26/2025 7:51 PM
32	Wanted to speak to a nutritionist about what kinds food good for a heart patient and a diabetic. Being on warfin it is hard to be a vegan	4/26/2025 6:52 PM
33	The gyms in the area are overpriced and are very few.	4/26/2025 5:55 PM
34	More support for children with disabilities and resources for parents and caregivers	4/26/2025 4:05 PM
35	Youth sports and activities for children with disabilities; playgrounds for children with disabilities	4/26/2025 3:44 PM
36	Money	4/26/2025 2:23 PM
37	affordable specialist care,	4/26/2025 2:08 PM
38	Nutrition education evening classes	4/26/2025 1:42 PM
39	No transportation or too far away	4/26/2025 1:15 PM
40	Transportation and money	4/26/2025 1:14 PM
41	Money	4/23/2025 6:09 PM
42	Having an affordable nutritionist for adults.	4/23/2025 5:37 PM
43	I went to Monroe County	4/18/2025 10:33 AM
44	Its difficult to buy healthy food on a limited budget	4/18/2025 8:35 AM
45	Transportation, not medical	4/18/2025 7:53 AM
46	Transportation, MH care	4/18/2025 7:42 AM
47	Expense plays a big part of not being able to access things. A loaf of Keto bread is \$6.00 as an example.	4/17/2025 3:39 PM
48	Mental health care	4/12/2025 8:04 PM
49	Couldn't get income PT...my age 91	4/1/2025 6:28 PM
50	Education, transportation.	3/31/2025 12:53 PM

Community Health Assessment Questionnaire

51	Transportation in the healthcare setting is also difficult in Livingston County. We have no 24hr public transportation. There are very few cab services or medical cab services available. Patients often wait overnight or longer on weekends for transportation.	3/30/2025 3:51 PM
52	can't always afford healthy food	3/30/2025 7:48 AM
53	Support finding health care	3/29/2025 10:28 AM
54	Money	3/29/2025 9:14 AM
55	Transportation	3/28/2025 8:22 PM
56	I personally don't get health insurance through work and so between my insurance through nys marketplace and my mortgage, it takes up have a month's pay. I've tried to help someone get translation services to apply for Medicaid through the health department. The first 2 times I called, the people who answered either gave me a hot line or weren't helpful. It wasn't until the 3rd time that someone told me to send the person down for immediate assistance because translation and application assistance is one of the basic services the health department is support to provide.	3/28/2025 2:58 PM
57	no transportation to the food pantry	3/28/2025 12:53 PM
58	quality OB/GYN doctors	3/28/2025 8:56 AM
59	Mental health is not very good in this county they do not give very good feed back to patients that need it.	3/28/2025 8:38 AM
60	Money, education, knowledge	3/27/2025 4:39 PM
61	Dental care	3/27/2025 2:26 PM
62	Alternative health care options w/out travelling into Rochester such as acupuncture, massage, functional/naturalpathic medicine as part of my cancer treatment and recovery plan. medicine	3/27/2025 1:57 PM
63	Answers for problematic health issues	3/27/2025 1:31 PM
64	Perscriptions too high to even get	3/27/2025 12:17 PM
65	Transportation	3/27/2025 12:00 PM
66	Need a radiologist for mammograms on site	3/27/2025 11:56 AM
67	from PCP perspective - care coordination, to help folks manage multiple appointments, testing, transportation etc.	3/27/2025 11:53 AM
68	Something close to home or work	3/27/2025 11:49 AM
69	Specialty care can take 6 to 9 months to get an appointment -- almost as bad as Canada's	3/27/2025 11:48 AM
70	Medications	3/27/2025 11:47 AM
71	money	3/27/2025 11:43 AM
72	In the past transportation need and not enough money for dental needs	3/27/2025 11:38 AM
73	transportation	3/27/2025 11:22 AM
74	Not enough dentists that accept my insurance	3/27/2025 11:10 AM
75	Financial	3/27/2025 10:48 AM
76	dental for children using Child Health Plus	3/27/2025 10:48 AM
77	Not all providers take Medicaid insurance plans	3/27/2025 10:29 AM
78	Resources in Livingston county	3/21/2025 10:12 AM
79	Dental work and did not have enough money for out of pocket expenses	3/13/2025 11:11 AM

Q3 If you could add anything to your community to make it healthier, what would it be?

Answered: 172 Skipped: 89

#	RESPONSES	DATE
1	Improve dental care for the medicaid population. Primary care access for the general population. Increased awareness in the community as to appropriate MH resources.	5/15/2025 6:32 PM
2	An afternoon (I think open all day to early evening) Community Rec Center (Like in Greece, Gates). All in one place, it's got swimming, dancing, coffee, recreation, exercise, association (for seniors), study area (like a library, card tables, crafts, etc., speakers, rides to go shopping.	5/15/2025 12:06 PM
3	We live in a very healthy community for 93 years	5/15/2025 12:03 PM
4	New ambulances!	5/15/2025 12:01 PM
5	Maybe it would help - an assistant, companion - family and friend to trust	5/15/2025 12:00 PM
6	Affordable trash pickup for disabled individuals	5/15/2025 11:54 AM
7	Left Weights would be good under someone who know their work	5/15/2025 11:53 AM
8	In home or small group exercise programs	5/15/2025 11:50 AM
9	More for the people who really need UR* more health* doing and making it better for the senior citizens, they need people who care, for they are special.	5/15/2025 11:44 AM
10	Continue the support for Laundry Love (Lutheran Church) "Hope" lunches	5/15/2025 11:40 AM
11	A grocery store Love one another	5/15/2025 11:39 AM
12	Can't think of anything at the moment. We are in need of a grocery store.	5/15/2025 11:38 AM
13	More social activities	5/15/2025 11:38 AM
14	Need grocery store	5/15/2025 11:36 AM
15	Need grocery store	5/15/2025 11:36 AM
16	Grocery store	5/15/2025 11:36 AM
17	Grocery store	5/15/2025 11:35 AM
18	Grocery store w/i this community	5/15/2025 11:35 AM
19	None	5/15/2025 11:33 AM
20	Dental care would be nice to have back to Murray Hill. Hard to find locally to accept ins.	5/15/2025 11:33 AM
21	Need to find a dentist	5/15/2025 11:32 AM
22	More community gatherings to get to know each other	5/13/2025 9:38 AM
23	Nutritionist	5/1/2025 2:58 PM
24	more community youth centers	5/1/2025 1:31 PM
25	More farmers markets and food shares!	4/30/2025 11:04 PM
26	Public transportation! More dentists who take Medicaid, more education regarding healthy eating	4/30/2025 10:25 AM
27	Easier access to transportation	4/30/2025 9:32 AM
28	With grocery prices increasing at an alarming rate, we need to provide clean food and to ensure that our water systems remain healthy. Our county citizens are internalizing stress at	4/30/2025 6:10 AM

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an incredible rate -- they are concerned about the country but, more importantly, how are they going to manage their mortgage payment, taxes, utility bills AND groceries AND medications! This is a crisis -- and should be treated as such. This level of stress will only lead to increased depression, anxiety, irritability and frustration unless we help to reduce it and provide solutions and coping strategies. The more compelling problem will be helping citizens access that information! They are so busy trying to stay afloat that they will struggle to have the will and the power to find information, learn strategies and then implement them. They are simply overwhelmed. One solution may be to offer these strategies in workplace environments -- or Churches. Or, handing out printed flyers with information at Walmart entrances! Every small bit will help someone!

29	Increase quicker access to substance abuse and MH services. Increase number of therapists for MH services for children.	4/30/2025 5:10 AM
30	The county needs to modernize way more (ie. more digital options for virtual appointments, completing paperwork virtually etc.), and bring in more resources/providers.	4/30/2025 2:39 AM
31	Completed connecting sidewalks	4/29/2025 9:22 PM
32	YMCA or similar. No healthy options for bigger groups and activities	4/29/2025 7:23 PM
33	Child Advocacy Center Multidisciplinary Team (MDT)	4/29/2025 2:40 PM
34	Food pantries Dental More choices for sud	4/29/2025 11:58 AM
35	Paintence, wonderful care otherwise ty all	4/29/2025 11:55 AM
36	More providers, specifically dental	4/29/2025 10:09 AM
37	Greater sense of community	4/29/2025 9:25 AM
38	YMCA	4/29/2025 9:15 AM
39	-More promotion and spaces for community connection/positivity - could be remote or in person. There is too much venting and not enough moving forward in a positive direction. - More about acknowledging challenges and how to get through them. -Learning more about nutrition/what is healthy and promoting it	4/29/2025 9:01 AM
40	RFK has eliminated the federal Narcan program. Is this going to affect NY state rescue workers and residents? I would like to see it available everywhere possible.	4/28/2025 4:06 PM
41	Vegetable garden for all to use	4/28/2025 1:48 PM
42	Checking in with individuals every other month to see if their is any problems of their mental state or physical state if they have had previous problems. Just to check in until the person is steady on their own feet? But I'm sure something like this already exists.	4/28/2025 12:16 PM
43	home schooling	4/28/2025 12:16 PM
44	I'm not sure maybe just to try to get people to be more better on getting things in the trash or help out with the world	4/28/2025 12:16 PM
45	nothing	4/28/2025 12:16 PM
46	not sure	4/28/2025 12:16 PM
47	Idk	4/28/2025 12:16 PM
48	Nothing	4/28/2025 12:15 PM
49	Maybe public speaking. I think a lot of people are uneducated, and if they have more knowledge about the health care system that would help.	4/28/2025 12:15 PM
50	burn bans	4/28/2025 12:15 PM
51	idk	4/28/2025 12:14 PM
52	Probably making more information widespread	4/28/2025 10:29 AM
53	healthy food being cheaper	4/28/2025 9:35 AM
54	Cleaning crews (a group of people to clean up the streets?)	4/28/2025 9:34 AM

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55	Unsure	4/28/2025 9:34 AM
56	More parks/ public trails to walk	4/27/2025 3:52 PM
57	An agency that actually provides home health aides to Livingston County!	4/27/2025 3:08 PM
58	Better emergency room care. There is an elderly doctor who works the emergency room in Dansville. This doctor has misdiagnosed or under treated serious injuries. While we now have 2 urgent care facilities in Geneseo, they can not treat emergency situations. We need better doctors and better care especially at our only local hospital, before someone dies due to incompetence.	4/27/2025 9:47 AM
59	Umm..dental clinic for low income, underinsured people. Also a County Home that doesn't force people in end of life hospice care to share a room with a person blaring sitcoms on their TV while that person is actually dying. If there's a hospice room at that facility, it should be made available so the family can gather and the dying person doesn't have to exit their life to the sound of a sitcom's laughtrack. Murray Hill should do better by our dying residents.	4/27/2025 9:09 AM
60	Primary care physicians who actually have time to see you ; pediatrician; pediatric dentistry	4/27/2025 8:04 AM
61	More walking and biking paths connecting our small towns & communities.	4/27/2025 7:11 AM
62	I think the county could benefit from working to grow and expand the programs it has in place while also working to reach all age groups. Transportation would be huge as I find that s can be a huge barrier for individuals to get to BH and physical health appt.	4/27/2025 12:18 AM
63	I believe that schools in the area should consider teaching their eat science classes about radon mitigation. We have lived in our house for 3 years and If it weren't for our newborn and having been given the free test application that was given to us at U of R upon discharge, we would have never tested. We got 48 in our basement and now have a mitigation system installed within less than a month. Our baby is 10 weeks old now.	4/26/2025 11:10 PM
64	Alternative care- functional and naturopathic. More support groups for chronic illness	4/26/2025 10:52 PM
65	Nutrition/food options for working people	4/26/2025 9:25 PM
66	Gym	4/26/2025 8:20 PM
67	Affordable gym membership	4/26/2025 7:51 PM
68	reinstate Moasic dental care	4/26/2025 7:02 PM
69	Farm market in each town or a stand. Or a mobile farm market bus.	4/26/2025 6:52 PM
70	A YMCA closer than Monroe and Genesee County	4/26/2025 6:43 PM
71	Getting more people with mental health and addiction help.	4/26/2025 6:00 PM
72	An indoor rec center. There is nowhere for kids to play in the winter when it is too cold to be outside. It could also be the gym space our community needs.	4/26/2025 5:55 PM
73	Offer better dental service	4/26/2025 5:41 PM
74	Nothing. We have many resources in our county. I wonder if people are aware of all the great things we have.	4/26/2025 5:29 PM
75	Keep dogs out of Walmart and other stores. Caught one peeing on the floor last time I was there.	4/26/2025 4:08 PM
76	Quality mental heath care, unfortunately the good mental heath professionals are private pay and most people can not afford them.	4/26/2025 4:05 PM
77	Playgrounds and sports opportunities for children with disabilities	4/26/2025 3:44 PM
78	A community center in Avon	4/26/2025 3:30 PM
79	Free YMCA	4/26/2025 2:23 PM
80	indoor walking track.	4/26/2025 2:08 PM
81	YMCA	4/26/2025 1:55 PM
82	More free/ low cost health resources and information.	4/26/2025 1:50 PM

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83	More hiking group events	4/26/2025 1:42 PM
84	I know that this has been said a million times, but access to year round fresh fruits and vegetables would be great, along with other kinds of groceries.	4/26/2025 1:23 PM
85	More grocery stores	4/26/2025 1:15 PM
86	Easier transportation and lower drug costs	4/26/2025 1:14 PM
87	Excercise classes	4/26/2025 1:09 PM
88	Grocery store/fresh produce	4/24/2025 4:51 PM
89	YMCA - for adults and definitely for the youth!	4/23/2025 6:15 PM
90	Free access for mental health	4/23/2025 6:09 PM
91	Healthy places to eat	4/23/2025 6:08 PM
92	Community center for physical fitness like ymca	4/23/2025 6:05 PM
93	Not sure	4/23/2025 5:55 PM
94	Continuing support for young people.	4/23/2025 5:55 PM
95	More doctors their is a shortage of providers	4/23/2025 5:43 PM
96	I would plant more trees.	4/23/2025 5:42 PM
97	A gym	4/23/2025 5:37 PM
98	Reasonably priced/pay what you can farm stand (s)/ locally grown or produced (dairy products) for those who do not get public assistance but barely make a living wage	4/23/2025 5:36 PM
99	easier access to transportation	4/22/2025 9:57 AM
100	Accessible exercise equipment with later or earlier times so could do prior or after work	4/21/2025 11:14 AM
101	better access to mental health and addiction services	4/18/2025 10:33 AM
102	Better options for flexible transportation to allow it to fit work schedules, more safe walking trails	4/18/2025 7:53 AM
103	More SUD tx. MH providers, transportation in Rural areas	4/18/2025 7:42 AM
104	YMCA	4/17/2025 7:54 PM
105	Lower rent costs.	4/17/2025 3:39 PM
106	Less wait time and a nutritionist would be cool.	4/17/2025 10:48 AM
107	Longer hours at the urgent care and more mental health services	4/12/2025 8:04 PM
108	Education programs that patients will actually attend.	4/6/2025 7:15 AM
109	There is such a long wait to see the nephrologist! Even with an urgent referral	4/3/2025 11:33 AM
110	Noyes needs additional provider for Nephrology department	4/3/2025 11:11 AM
111	Medical transport Longer hours for after hours	4/1/2025 6:28 PM
112	More resources in the community, different organizations working together to provide access, support and information out there on the programs that do exist. There are a lot of programs and resources, but most people don't know about them	3/31/2025 12:53 PM
113	Regular and consistent mental health (not monthly therapy sessions; weekly or at least bi weekly)	3/31/2025 12:17 PM
114	more sidewalks!!!!!!	3/31/2025 11:44 AM
115	In addition to more primary care access & medical transport, healthier food options for local food programs. Pairing up Farmers Market or Community gardens to offer people healthier options.	3/30/2025 3:51 PM

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116	cheaper health food better education on the effects of sugar and and junk food on your body	3/30/2025 7:48 AM
117	Someone who can help you navigate the health care system and find adequate care to address your needs.	3/29/2025 10:28 AM
118	would love for the fresh produce truck come back to noyes weekly	3/29/2025 8:47 AM
119	More dental providers for children and adults; especially for the underserved - Medicaid patients, and for those who are uninsured (most of the farmworker population). More options for transportation for those who do not have it.	3/28/2025 3:40 PM
120	Universal healthcare, a reliable public transit system, well funded schools and libraries, more effective health department and government programs.	3/28/2025 2:58 PM
121	easier access to the food pantry	3/28/2025 12:53 PM
122	Quality OB/GYN services	3/28/2025 8:56 AM
123	Personally I do not have issues, but I know the town of Mt. Morris has a hard time getting access to healthy foods besides the food pantry. Losing Save A lot was a big loss for the town.	3/28/2025 8:51 AM
124	more affordable internet for children in school	3/28/2025 8:44 AM
125	mental health services, better dental coverage	3/28/2025 8:38 AM
126	More walking/hiking/biking trails.	3/28/2025 8:27 AM
127	Large Fitness Center with Child Care so parents who want to work out daily have an option to do so without finding and paying for a sitter. The YMCA in Dansville does have some limited hours where this service is provided. Would be great to expand on this.	3/28/2025 7:40 AM
128	Increased educational opportunities to get people off assistance and earning a good wage so they can afford the things they need to live a healthy life	3/28/2025 7:39 AM
129	dental care for medicaid patients	3/27/2025 7:49 PM
130	Affordable dental care that is accessible.	3/27/2025 4:54 PM
131	Spread information for people to know what is offered.	3/27/2025 4:39 PM
132	Psychiatric emergency department.	3/27/2025 2:41 PM
133	Reliable public transportation.	3/27/2025 2:40 PM
134	Lots! A local YMCA is top of my list. More community activities like Tai Chi or exercise classes are needed as well.	3/27/2025 2:31 PM
135	More after hours/urgent care to avoid having to go to emergency department	3/27/2025 2:27 PM
136	Dental mobile unit	3/27/2025 2:26 PM
137	Easier communication between noyes and URMC providers at Strong. Lab results from noyes are not always easily accessible to specialists in Rochester,	3/27/2025 2:09 PM
138	affordable groceries for the elderly in Dansville. We have Tops which is more focused on family shopping. Elderly people do not need to buy 3 get 2 free. If you don't purchase by those coupons, groceries are expensive.	3/27/2025 1:59 PM
139	Can't think of anything at this time	3/27/2025 1:58 PM
140	YMCA or other venues for community members to exercise-swim, indoor walking, etc. at reasonable hours (not 6am) and cost.	3/27/2025 1:57 PM
141	Nothing comes to mind	3/27/2025 1:43 PM
142	oncology	3/27/2025 12:39 PM
143	A centrally located YMCA with a pool and sauna	3/27/2025 12:32 PM
144	more awareness of Health programs and groups that Noyes has to offer.	3/27/2025 12:18 PM
145	A YMCA that is complete in one building and not spread out throughout the valley.	3/27/2025 12:07 PM

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146	More parks, green spaces, exercise opportunities, etc. I like how the Avon Driving Park has exercise stations spaced around the park.	3/27/2025 12:02 PM
147	YMCA, more therapists	3/27/2025 12:00 PM
148	More options for CHP insurance. Especially for dental care!	3/27/2025 11:56 AM
149	Mammogram radiologist on site	3/27/2025 11:56 AM
150	increase in mental health providers care coordination services (transportation, appt coord, financial recommendations etc).	3/27/2025 11:53 AM
151	Additional funds so support the low income and rural communities that make up our county. Public health affects everyone and there is little to no mutual understanding behind physical, mental, an emotional health, let alone social determinants of health, etc.	3/27/2025 11:51 AM
152	A health center with access to exercise equipment dance swimming, nutrition advice anything thy would accept health insurance coverage.	3/27/2025 11:49 AM
153	Make Noyes Health a primary care hub for Livingston County, currently their footprint is very small in this arena.	3/27/2025 11:48 AM
154	Making medications more affordable to fixed income and elderly patients	3/27/2025 11:47 AM
155	Access to discounted produce and meat	3/27/2025 11:45 AM
156	N/A	3/27/2025 11:44 AM
157	more doctors that will listen to you and your concerns	3/27/2025 11:43 AM
158	More access to providers for dental health that is quality and affordable	3/27/2025 11:38 AM
159	Opportunities for seniors to socialize at no cost, sex ed, menopause education	3/27/2025 11:10 AM
160	Psychiatrist's	3/27/2025 11:04 AM
161	Workshops on healthy living	3/27/2025 10:48 AM
162	More outpatient accessible RD's!!!	3/27/2025 10:42 AM
163	Online comprehensive list of health & wellness services...all in one place: trails/parks, nutrition ed, mental health/crisis, fitness, aging services, health care providers, etc.	3/27/2025 10:33 AM
164	Providers that take Medicaid. Maybe a grant that supports providers that take Medicaid to bridge between cost and what is paid by Medicaid	3/27/2025 10:29 AM
165	Indoor gymnasium for more adult and children's sports during the winter months	3/21/2025 2:18 PM
166	Transportation resources	3/21/2025 10:12 AM
167	Year round pickleball court access with nets accessible throughout the day.	3/20/2025 2:18 PM
168	Clean up of the parks	3/20/2025 11:38 AM
169	Indoor gym for playing pickleball throughout the year. More outdoor maintained pickleball courts throughout the county.	3/20/2025 10:36 AM
170	Indoor Pool for exercise	3/20/2025 10:31 AM
171	Access to a community center.	3/20/2025 9:08 AM
172	Community kitchen/ cheap or free healthy food available to anyone	3/13/2025 11:25 AM

Appendix 8

	TRIAD	Positive Expressions	Dansville 4 Square Church	Lima EMS	GLOW Out!	Forces of Change	CHA Mini-Survey	Tally
Poverty or Low SES	X	X	X	X	X	X	X	7
Education		X	X	X	X	X	X	6
Healthy Aging	X	X		X	X	X	X	6
Mental Health	X	X	X		X	X	X	6
Access to Care/Health Care Providers	X		X		X	X	X	5
Climate Change	X	X		X	X	X		5
Food Security			X	X	X	X	X	5
Nutrition	X		X	X	X		X	5
Transportation	X	X		X		X	X	5
Dental Care			X			X	X	3
Discrimination	X				X	X		3
Disease/Illness	X	X		X				3
Services for Children		X	X	X				3
Technology	X			X		X		3
Health Insurance			X				X	2
Physical Activity				X	X			2
Substance Use						X	X	2
Traffic Safety	X			X				2
Accidents	X							1
Disability						X		1
Domestic Violence			X					1
Green Space/Exercise Opportunities							X	1
Prescription Cost/Availability							X	1
Radon							X	1
Vaping						X		1

Community Assets - May 2025

Institutions

Associations

Physical Space

Individuals



Updated 5/2025

Appendix 10

3/20/25 GVHP Forces of Change Topics and Responses

1. Identify trends, factors and events at play in your community that impact health and well being	2. Name potential strengths, weaknesses, opportunities, and threats related to specific examples	3. Do these trends and events affect certain groups different?
<ul style="list-style-type: none"> -Lack of transportation -No Medicaid dental providers -ACES -Politics -Funding changes -Access to educational resources -Access to healthcare provides -Cost of food -Inflation -Lack of home care providers, staffing shortages -Misinformation -Lack of awareness; services and events -Silos -Vaccines -School absences -Poverty -Aging populations -Telehealth services/AI -Barriers to services -Built environment issues -Mental health issues in the community -Making too much for services but not enough to provide for families -Stigma -Empathy -Health literacy 	<ul style="list-style-type: none"> -Low health literacy -Lack of data on issues – vaping -Threats to food cost/availability for multiple agencies -Increase in misinformation due to AI -Climate issues -Transportation concerns for mobile mental health -Strong partnerships -Mobility management – opportunity -Threat- social media negativity -Strength- people care about others -Weakness- lack of church connections/church coalition -Strength- GVHP -Opportunity – integrated outdoor activities with families/kids -Opportunity – strengthen partnerships with SUNY, NOYES, RRH -Strength –opioid funding, and various settlement funding -Opportunity-navigators -Strength- public schools, community events -School counselors /social workers -strength -Opportunity- broad band internet county growth -Opportunity – new county administrator -Strength opportunity – parks in the county -Strength/opportunity – Garden of Life (CNR adult daycare center) -Opportunity – new YMCA 	<ul style="list-style-type: none"> -More barriers to Spanish and migrant populations, not seeking care due to fear od deportation -People with disabilities -Working poor -Amish/Mennonite community -Low income, single households -LGBTQ+ populations -Homeless populations -Food deserts- impact low income -Increased marijuana access/legal -Flavored tobacco – targeting youth, limiting brain development, risks for mental health issues -Transportations issues – impact low income populations -People with SSI- overwhelming expenses, vulnerable population -Prescriptions cost affects -Grandparents raising grandchildren -Aging population need more in home services -Lack of cooking knowledge/abilities -Under-insured/no insurance populations -Substance use -Rural populations -Aging populations -Extreme temperatures (high or low) –affect low income populations -Childcare access and affordability, affect working populations -Clean air in/out impacted by aging/disabled/low income populations

	<ul style="list-style-type: none">-Opportunity – underutilized respite for older adults-Opportunity – find out why services are underutilized-Opportunities – social media-Opportunities – work with Spanish populations and the organizations that serve them-Supports for supports Native American or Indigenous people	<ul style="list-style-type: none">-Older adults affected by online scams-Rising housing costs-affect low income populations-Exposure/workplace hazards-Older adults affected by online scams-Rising housing costs-affect low income populations-Lack of family engagement-Domestic violence populations, difficulty with resources-Immunocompromised populations at risk due to vaccine hesitancy-Geographic relation to grocery stores – affect low income populations-Native American or Indigenous people
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