

Livingston County Center for Nursing and Rehabilitation
Family Forum (Family Council) Meeting Minutes
January 19, 2022 via Zoom

Stephen Woodruff opened the meeting with thanking everyone for attending.

LCCNR staff that attended the call: Stephen Woodruff, Eric Townsend, Kathy Crye, Kim Kavanagh, Barb Rauber, Angela Swain, Gail Maggio and Bonnie Morris.

Stephen Woodruff:

Introductions:

- I wish to introduce Angela Swain, LMSW, our new Director of Social Work services. Angela completed her undergraduate work at Alfred University, and graduated with a Bachelor's degree in Gerontology, and then achieved a Masters of Social Work from Roberts Wesleyan College. Most recently, she worked as an LMSW, within a Social Work leadership role for the Program of All-Inclusive Care for the Elderly (PACE), overseeing programs and clinics in the greater Rochester community. We are excited to have her join our team and I would like you all too formally welcome her to the LCCNR family. She is currently working on Lilac Avenue.

Personnel Change:

- I am very sad to report that Roger Eric Townsend will be leaving us at the CNR and going to run a facility in the Rochester area. We will miss him at the CNR, we wish him the best.
- Eric stated that he has really enjoyed his time here at the CNR and worked with many great people. It was a very hard decision, I will miss everyone. Friday January 28th will be Eric's last day.

Updates:

- Mr. Woodruff apologized for the lengthy voice message left a few weeks ago regarding visitation updates. Unfortunately we only have 120 seconds to record our message. A lot has happened regarding visitation. Visiting now requires Testing.
 - Please be reminded that per the NYSDOH Health Advisory Nursing Home Visitation, dated 01/12/2022, all visitors must have received a negative SARS-CoV-2 test result one day prior to visitation for antigen tests and two days prior to visitation for NAAT (e.g. PCR) tests. All visitors may use either NAAT testing or antigen testing. This means, for example, that a test for a Sunday visit should be conducted no earlier than Saturday if it's an antigen test or Friday if it's a PCR test. In the event that you do not have other valid proof of a negative test conducted within the required timeframe, you will be offered an iHealth OTC COVID-19 Antigen Rapid Test to self-test yourself at the facility. It has been conveyed that the intention of this visitation is to be temporary in nature, and it is our sincerest hope that the community positivity continues to decrease in the near future. Compassionate caregiving visitors are permitted, who are visiting in anticipation of the end of a resident's life or in the instance of a significant mental, physical, or social decline or crisis of a resident. In any case where such

an exception is made, the visitor must wear a N95 or KN95, gown, gloves and a face shield.

- If a visitor tests positive it is a 7 day restriction for visitation. They will need to produce a negative test to return for visits.
- We are not accepting photographs for a negative result to visit.
- Any of our procedures can change depending in how we are doing with the positivity rates.
- When a staff member is positive they are furloughed. If we get into Crisis Staffing, we can shorten the quarantine time for the employees if they have no symptoms.
- 1/14/2022: The CNR has temporarily suspended Admissions.
 - 5 day quarantine-employee is feeling fine they can come back to work
 - If employee is sick, we ask them to remain at home to continue quarantine
 - Our therapists work 7 days a week, many of our Activities Aides were previous CNA's so they help out all the time as needed.
- Workforce:
 - The CNR has enhanced the pay rates.
 - New CNA class to start in February.
 - We have a UNA 16 hour certificate program. They have a 30 day orientation.
 - We also work with college students; we work around their schedule so they can continue to work.
- Advertising
 - We are aggressively advertising for staff.
 - 5 & 20 Bill Board
 - Movie Theatre's
 - Marianne Miller is our Recruitment Specialist (main contact person)
- Livingston County has a new Personnel Officer
 - Making changes to enhance things for the employees

WCCH Dialysis Center

- No official open date as of yet, we are hoping to hear very soon.

Open Forum:

- Is staff testing every day?
 - *Staff are vaccinated and per guidelines they are tested weekly.*
- *If a resident tests positive, is the roommate tested?*
 - *We test every 48 hours; vitals are done every shift along with temperature. We watch the residents very closely.*

Department Updates:

Kathy Crye-Director of Nursing

- We are still working diligently onboarding staff.
- We offer the UNA training program, then orientation on the Neighborhoods to get the hours needed to take the CNA test.
- We continue Covid testing of staff every 3-7 days as we continue to have positives. We are managing well through this situation.

Kim Kavanagh/Activities

- Currently have 3-4 PT positions and 1 FT evening position open
- Residents are checked on everyday-we still have Facetime available should you like to connect with your loved one.
- Look on-line for the January Newsletter and on a monthly basis from there.
- We will be starting the United Way Kick Off Campaign soon.

Barb Rauber/Fiscal Dept.

- Getting ready for the Audit
- New payroll system issues
- Open Finance Supervisor position

Eric Townsend/Environmental Services

- We have added a few more employees to Environmental Services, slowly but surely we are getting back to normal.

The families that joined this call expressed their appreciation; and thank you to everyone for all of the care that they provide for the residents during this challenging time.

Thank you all for attending our Zoom meeting, we truly appreciate all of your support.

Please feel free to email or call Mr. Woodruff, or Kathy at any time with questions or concerns.

- swoodruff@co.livingston.ny.us
- kcrye@co.livingston.ny.us

Minutes of all the Family Forum (Family Council) meetings can be accessed at the link below once approved:

<https://www.livingstoncounty.us/AgendaCenter>

At this time the next meeting is set for February 16, 2022 at 1:30 pm via Zoom. We will send out the link to join the next meeting.

Meeting adjourned at 2:11pm

Respectfully submitted,

Bonnie Morris

Social Work Secretary